INTRODUCTION

Viloo Williams is a seasoned IT leader and CIO with over three decades of experience at the intersection of technology, data, and business transformation. She has been actively driving Artificial Intelligence adoption across enterprises—spanning machine learning, intelligent automation, analytics, and decision-support systems. Her current expertise lies in translating complex AI concepts into practical, scalable solutions that deliver measurable business outcomes, especially in Healthcare which is her primary domain. With a strong foundation in enterprise architecture, data governance, and responsible AI, she is now helping organizations move from experimentation to real-world AI impact. Today, she brings a clear, pragmatic perspective on Artificial Intelligence and its types, helping students and leaders understand not just what AI is, but how it can be applied effectively across industries.

Ms. Viloo (Italia) Williams, has worked as a Chief Information Officer - IT & Operations Strategist over the past 13 years, leading Digital Transformation in Hospitals and Healthcare, enhancing Quality and Information Security with Technology.

Her Key Focus Areas are AI-Driven Digital Transformation & Smart Hospital Implementation, IT Strategy, Cloud Migration & Infrastructure Excellence , Enterprise Applications, Analytics & Operational Optimization.

Viloo is a B.Sc. Graduate from Wilson College, Mumbai with a **Post Graduate Honors Diploma in Systems Management from NIIT**. For Viloo, Education and Learning is a continuous journey in IT as Technology is constantly evolving. She has received many awards from the Industry, and has published articles online as a Healthcare CIO.

She believes that Change management is an imperative ingredient for digital culture and AI is truly impacting Digitalization in a powerful way.

You may follow Viloo on her LinkedIn profile -> www.linkedin/in/viloowilliams